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May 7, 2003

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: CC Docket No. 95-155

Dear Ms Dortch:

This is to inform you that on May 7, 2003, Carolyn Staley of SBC, Jim Kaster of Qwest, Anil Patel and Michael Wade of DSMI, Robert Malinowski of Telcordia, and Jerald Jones and I of BellSouth met with members of the Wireline Competition Bureau to present an overview of how toll-free service works, the SMS/800 business structure, and SMS/800 functions and capabilities. Attached is the document that formed the basis for that presentation. We also demonstrated the SMS/800 database's key functions through a simulation of how a responsible organization, or RespOrg, would interact with the SMS/800 database to search for and reserve a toll-free number, to create a customer record in the database, to change a customer's RespOrg, and to disconnect a toll-free number. Wireline Competition staff participating in the meeting included: Steve Burnett; Cheryl Callahan; Eric Einhorn; Jennifer Gorny; Diane Griffin; Narda Jones; Louise Klees-Wallace; and Elizabeth Yockus.

In accordance with Section 1.1206, I am filing this letter and the attachment electronically and request that you place it in the record of the proceeding identified above. Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Kathleen B. Levitz". The signature is written in a cursive style with a large initial 'K' and 'L'.

Kathleen B. Levitz

Attachment

cc: Steve Burnett
Cheryl Callahan
Eric Einhorn
Jennifer Gorny
Diane Griffin
Narda Jones
Louise Klees-Wallace
Elizabeth Yockus



SMS/800 Overview

May 7, 2003



Topics

- How does toll-free service work?
- SMS/800 business structure
- SMS/800 functions & capabilities

How does toll-free service work?

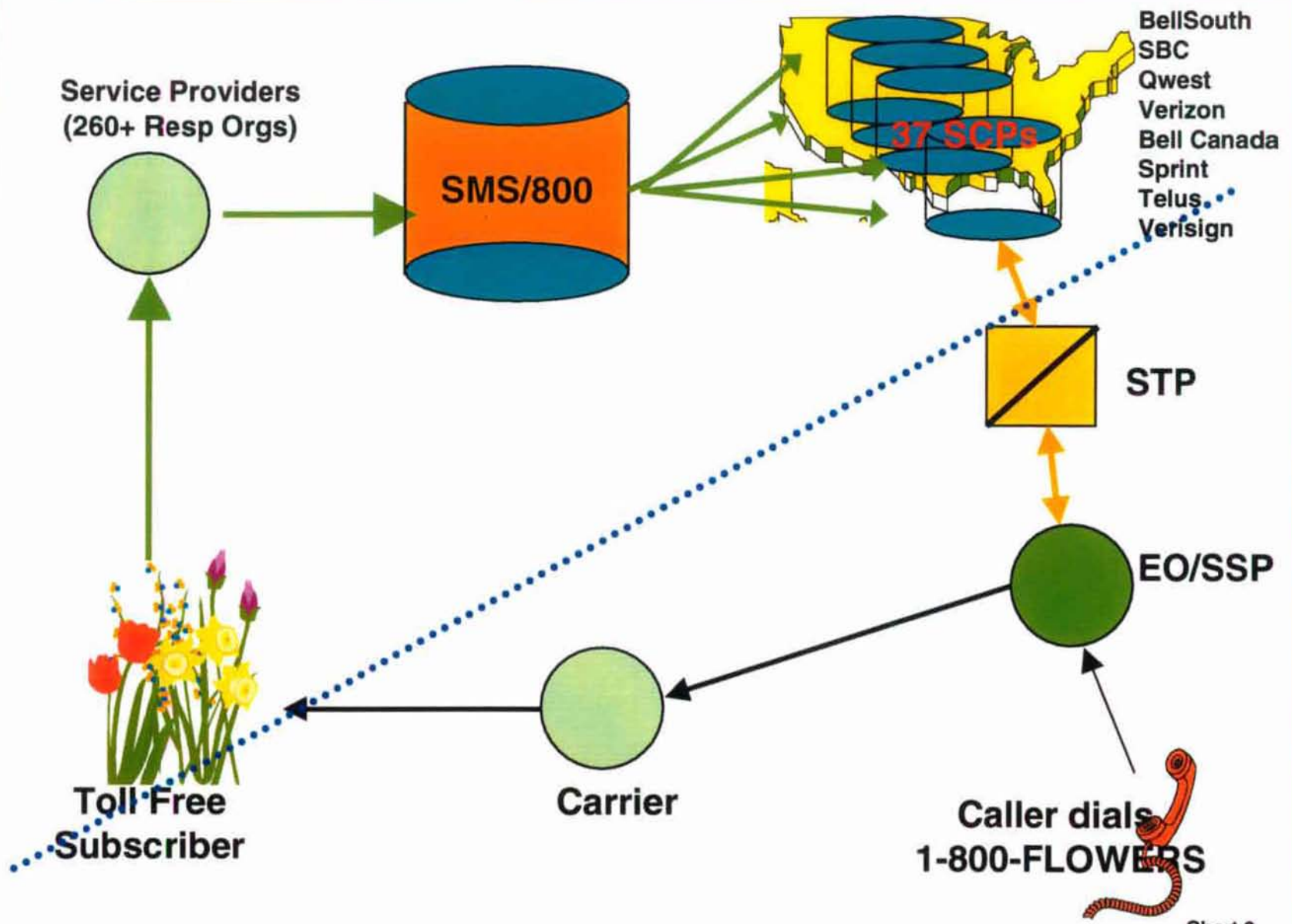
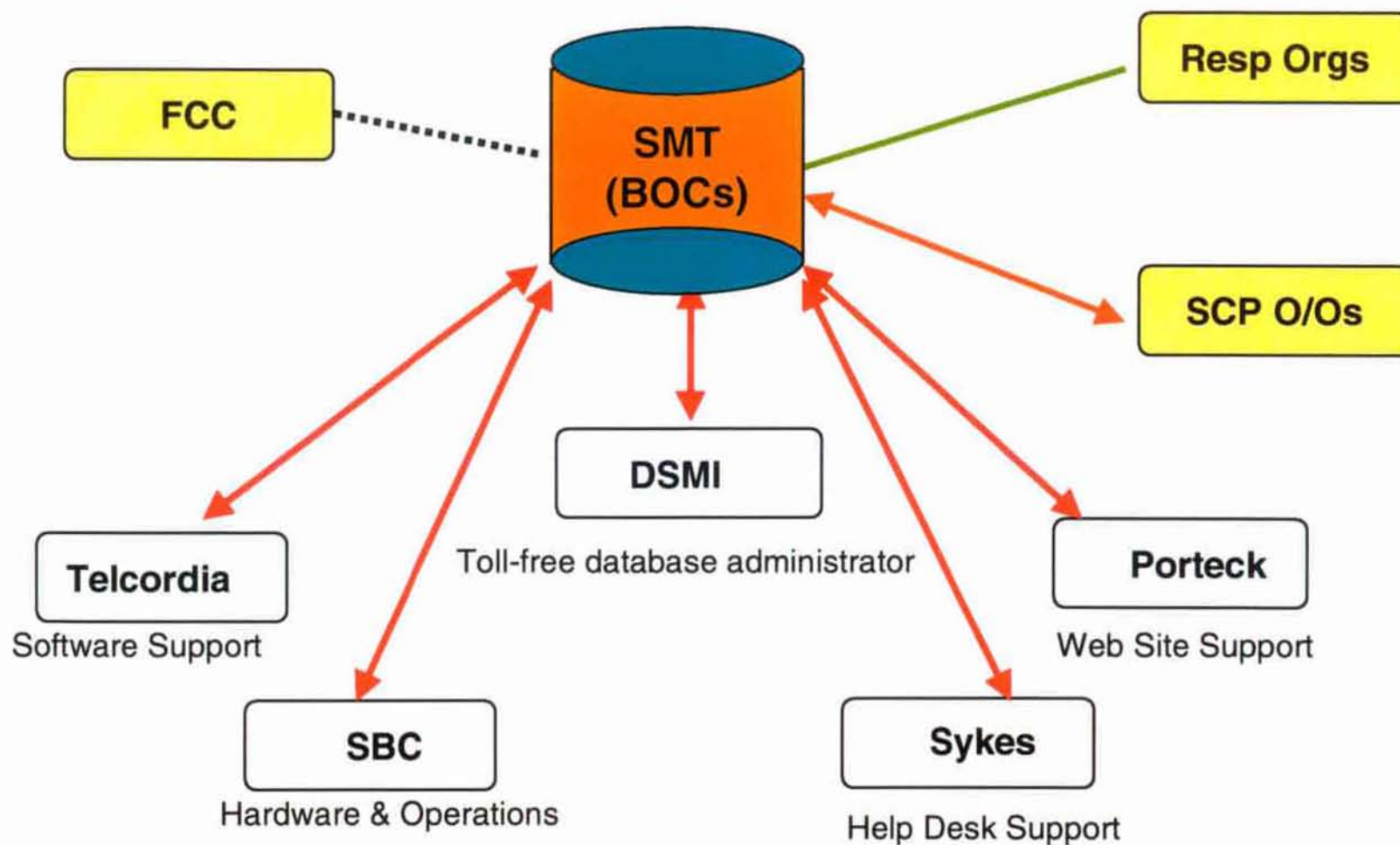


Chart 3

SMS/800 Business Structure



SMS/800 Functions

- **Responsible Organizations (Resp Orgs)** - services based on the terms and conditions contained in the BOC tariff:
 - Number search and reservation
 - Customer record provisioning and maintenance
 - Resp Org change (portability)
 - Full reports capability
 - Network management administration capabilities
 - Complete billing support
 - Fully compatible with Service Provider and Network Operator systems.

Over 260+ Resp Org entities are customers of the SMS/800.

Ten largest Resp Org entities control over 85% of the 24 million Toll Free numbers

SMS/800 Functions

- **Service Control Point (SCP)** - services based on individual, but identical, contracts between the BOCs and the SCP Owner/Operator:
 - Record downloading administration system
 - SCP administration
 - There are 37 SCPs distributed throughout the network.
- **Special support arrangements for:**
 - Government agencies
 - Law Enforcement officials
 - FCC

SMS/800 Functions – Centralized Provisioning

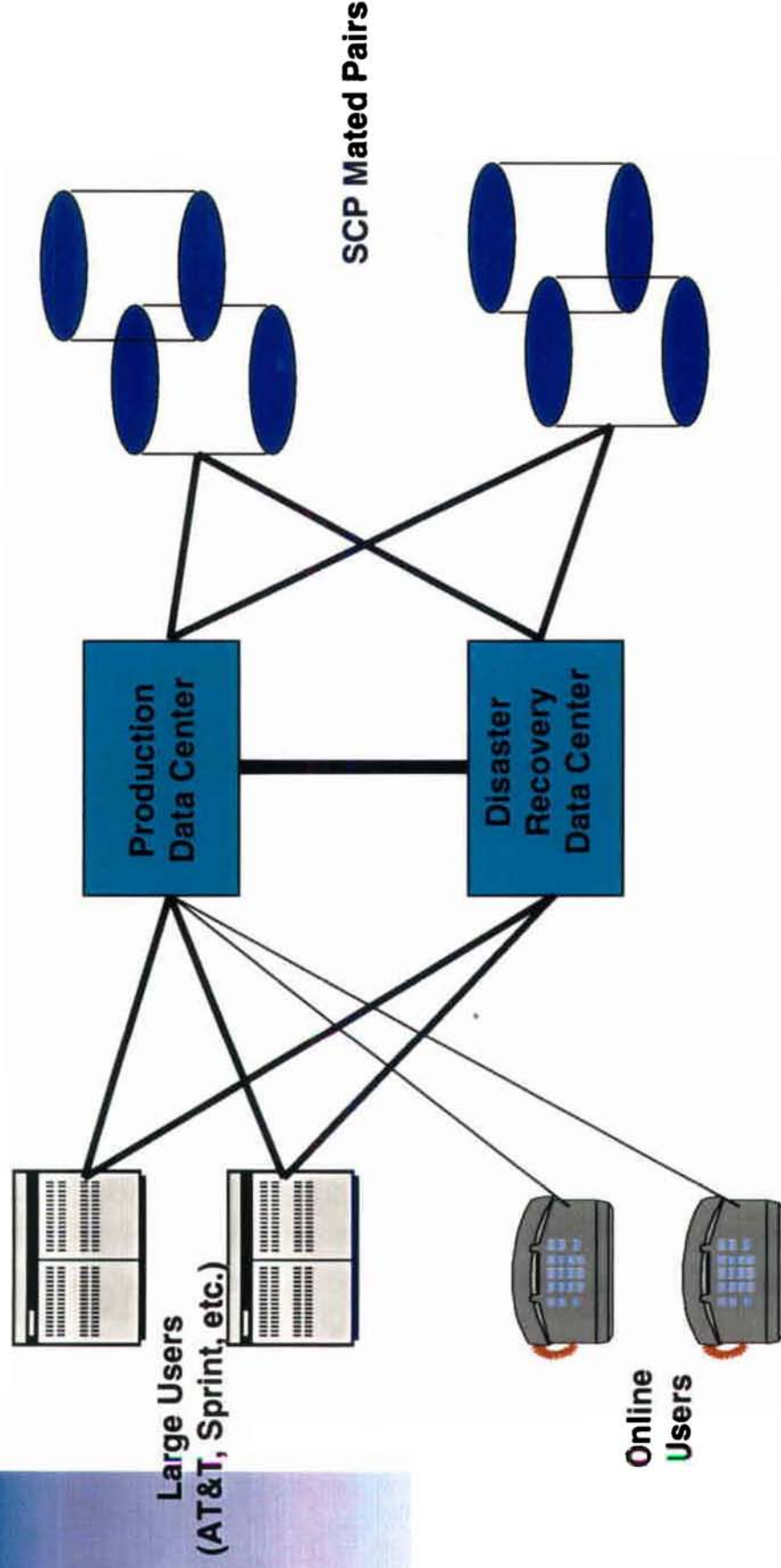


Chart 7

Toll-Free Number Status Overview

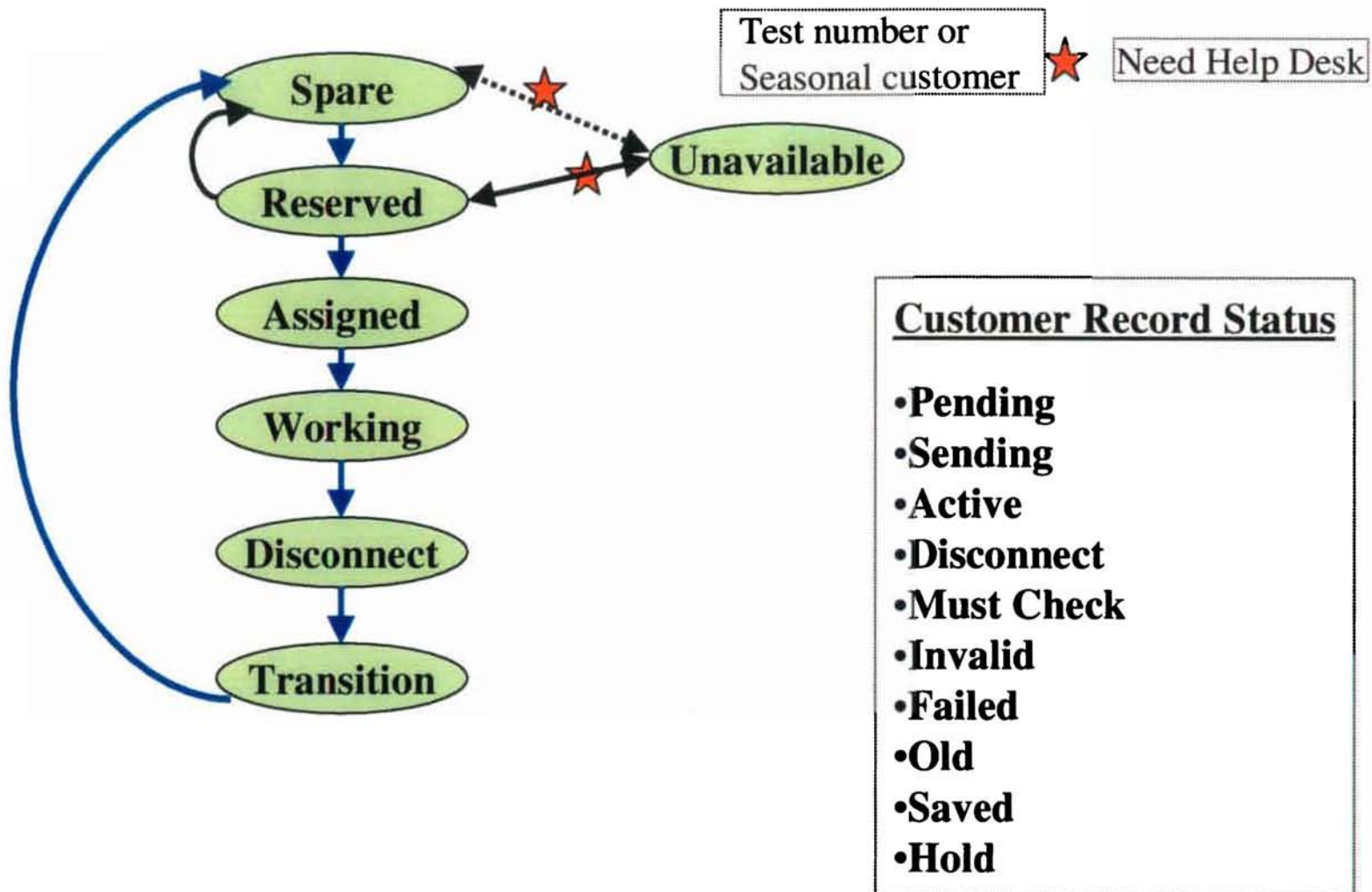


Chart 8